



# AXIVAS



**MAKE YOUR DAY  
A SALES DAY  
JOIN THE TEAM**

## First Level - / ICT Support (m/f)

### YOUR TASKS

- ▶ Configuration of desktops and laptops with MS Windows
- ▶ Manage users and systems within MS Active Directory, MS System Center Configuration Manager (SCCM) and MS Azure/Multi-Factor-Authentication (MFA)
- ▶ Support of internal and external users
- ▶ Installation of telephones and mobile devices (MDM)
- ▶ Organization of internal office moves
- ▶ Updating the inventory database
- ▶ First-level-Support, error analysis
- ▶ Documentation of systems and processes
- ▶ Support of ICT Administrators with daily jobs

### YOUR QUALIFICATIONS

- ▶ Completed education as an IT specialist
- ▶ Ideally first professional work experience
- ▶ Strong communication skills, capacity for teamwork and a pronounced service concept make you stand out
- ▶ You love helping people
- ▶ You keep calm even in critical situations
- ▶ You approach problems analytically
- ▶ Microsoft or ITIL certification of advantage
- ▶ Fluent English: written and spoken

### OUR OFFER

The Axivas Group is an international operating and fast-growing company and stands for competent business customer service in sales, service and support with four national and six international locations.

In addition to attractive working conditions and a state of the art infrastructure, we offer you the opportunity to continuous advancement in a dynamic and innovative company.

A positive working environment with a strong team spirit, great colleagues, flat hierarchies and short decision-making routes.

After the initial on the job training phase and continuous trainings, you will have the opportunity to take on a versatile and responsible job position.

If we have awakened your interest and you are open to new professional challenges, we would be delighted to receive an informative application from you.